



Date Mailed: 11/09/18

1 Account Number: 000011-11-0



TOTAL AMOUNT DUE

Delinquent after 11/29/18, add late fee of

After 11/29/18, Pay

TOTAL AMOUNT ENCLOSED

\$120.00

\$1.80

\$121.80

\$ _____



2 JOHN A. CUSTOMER
101 MAIN STREET
ANYWHERE, OK 11111

Remit to:

3 LIBERTY UTILITIES - EMPIRE DISTRICT
PO BOX 650689
DALLAS, TX 75265-0689

1529652653000000590000000059899

For account questions, call 800-206-2300. To pay your bill by phone, call 888-631-8973.

Liberty Utilities - Empire District (www.empiredistrict.com)
PO BOX 650689
Dallas, TX 75265-0689

4 Account Number: 000011-11-0

Summary as of 11/08/18:

5	Previous Bill	10/10/18	\$120.00	
	Payment Received	10/16/18	Check	(\$120.00) Thank you
	Balance Forward		\$0.00	
	Electric		\$120.00	***
		000011-11-001		
6	TOTAL AMOUNT DUE			\$120.00

*** see Account Detail following message(s).

7 If you have a question or problem with billing or service or need help managing your charges with a delayed payment agreement, we welcome your call or visit to your local office. The address and toll-free number are shown above.

You may pay your bill by credit or debit card by calling 888-631-8973 or online at www.empiredistrict.com. Select the Customer Service tab and Payment Information. There is a convenience fee for this service.

- 1) Nine-digit account number needed to make a payment.
- 2) Customer and billing location information.
- 3) Liberty Utilities - Empire District's mailing address to remit payment. Information on additional payment methods can be found on our Web site, www.empiredistrict.com.
- 4) Customer account number.
- 5) Previous balance, recent payments, and remaining balance.
- 6) Total amount due for current month – detailed explanation on customer charges can be found on the back of the bill.
- 7) This area has important messages about your bill.

Account Detail

8 Electric 000011-11-001		9 For Service at 101 Main Street, Anywhere, OK 11111		10 Rate: RG-Residential	
11 Read for: 28500101 From 10/08/18 to 11/06/18 (29 days), Curr Read - 27786 Prev Read - 26786, Totaling 1,000 Kwh					
12 11/08/18	Customer Minimum Charge	1 x 12.50			\$12.50
13 11/08/18	Usage Charge	550kwh x .0655			\$36.03
11/08/18	Usage Charge	400kwh x .0443			\$17.72
14 11/08/18	ECP Rider	1000kwh x .0070			\$7.00
15 11/08/18	Fuel Charge	1000kwh x .025806			\$25.80
16 11/18/18	SPP Transmission Charge	1000kwh x .00242			\$2.42
17 11/08/18	Franchise Fee	\$104.23 x .04			\$4.17
18 11/08/18	Annual Assessment Fee	1 x .22			\$0.22
19 11/08/18	Anywhere County Tax	\$104.23 x .0135			\$1.41
11/08/18	Anywhere City Tax	\$104.23 x .04			\$4.17
20 Current Months Charges:					\$111.44
11/08/18					
21 APP Installment					\$120.00
22 Billed Charges:					\$120.00
Contract Update					
APP					
23 Status before payment is \$111.44, after payment in full (\$8.56). This account will be reevaluated in October.					

- 8)** 11-digit location number to report outages or to use automated account information by phone.
- 9)** Service address - this is important for customers who have multiple accounts with the company.
- 10)** The customer's rate structure. It will differ between total electric and partial electric homes. Homes that use electricity and other fuel sources are designated with an RG-Residential.
- 11)** Meter number, previous meter read, current meter read, and usage information.
- 12)** Company service includes a fixed monthly customer charge, no matter how much electricity is used. This monthly charge also covers the first 50 kilowatt hours (kwh) of electricity used by a customer.
- 13)** The usage charge is for the kilowatt hours (kwh) used by a customer. The charge for the first 50kwh is \$0. From June 16 through September 15, the charge for the next 550kwh is \$0.0668. It is \$0.0572 for each kwh above 600. For the other eight months of the year, the charge for the next 550kwh is \$0.0655 and \$0.0443 for any usage above 600.
- 14)** The charge to recover the cost of EPA-mandated environmental upgrades to existing power plants.
- 15)** The charge for the fuel and purchased power costs incurred by the company. This rate changes monthly and is based upon historical fuel data. The cost includes no mark-up or profit for the company.
- 16)** The SPP Transmission Charge represents the Oklahoma customer's portion of specific Southwest Power Pool (SPP) transmission fees billed to the company. This charge is reviewed and adjusted on a yearly basis.
- 17)** A contractual fee required for the company to use the city public right-of-ways.
- 18)** A monthly fee to offset the annual expense charged to the company by the Oklahoma Corporation Commission for their work. This fee is changed on a yearly basis.
- 19)** Taxes, fees, and other assessments
- 20)** Total charges for the billing period.
- 21)** APP, average payment plan, is a payment contract that calculates a customer's expected annual usage and divides it into 12 equal payments. Each month one payment installment is due from the customer. At the end of 12 months the actual usage is reviewed and a customer's contract and installments are adjusted for the next 12 months.
- 22)** The amount due from the customer by the due date.
- 23)** Important information about a customer's payment contract.